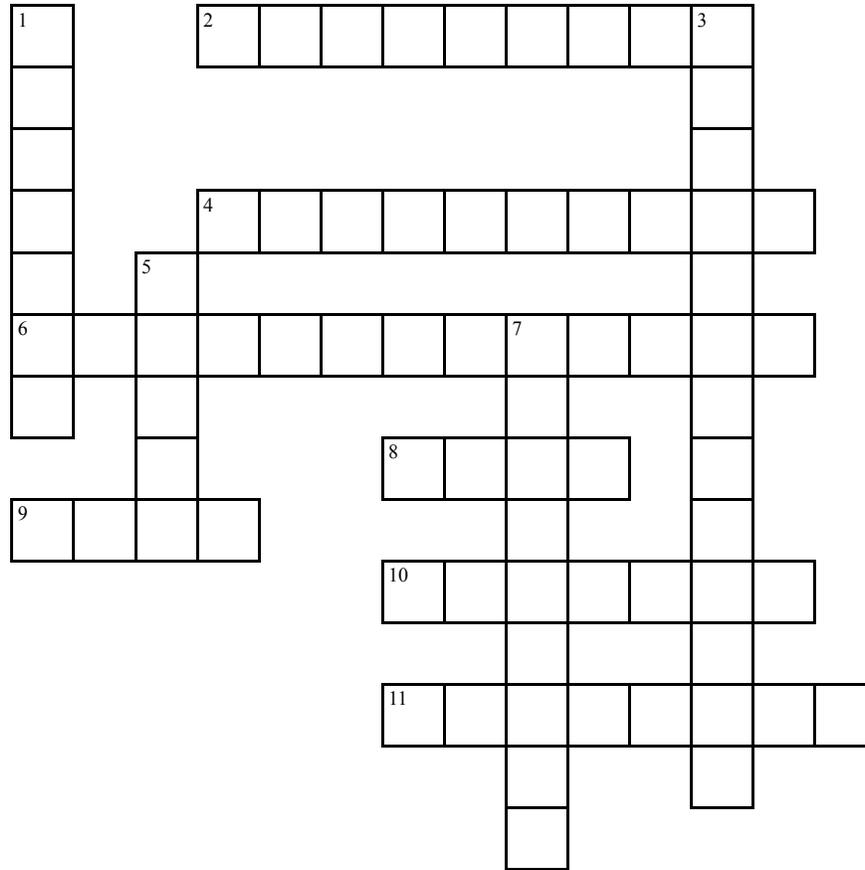


Check In Crossword 12Jul2019



Across

2. Reflects before making decision.
4. An expression of courtesy or praise, usually in a generic mode such as "good job".
6. The Five Feedback Basics include intent, specific behaviour, impact, situational awareness and _____.
8. Feedback is your _____ as a manager.
9. The _____ gives us some insight into our preferences but our preferences need not equal our behaviours.
10. In active listening, _____ must be managed first.
11. Every exchange with someone could be an opportunity for _____.

Down

1. Thinks in the here and now.
3. The parent, adult and child ego states and the interaction between them form the foundation of the _____ analysis theory.
5. A persons views, thoughts, opinions and ideas on a specific topic but usually not information about the impact of someone's words, behaviours, or actions.
7. Speaks to clarify thoughts.