Across
5. to record information
6. express in words
8. an opinion, influences how you deal with it

Down
1. a useful quality
2. nervous anxious feeling
3. say something that is not true
10. the statement in a piece of writing, main idea
11. cannot be separated
14. done in a way that is intended
16. often
19. coming, following one after the other
20. But, although

4. illegal
5. best of its type, cannot be improved
7. although
9. to recognize or understand the difference
12. to say something more than once
13. same pattern of words
15. to experience something bad
17. easily seen or understood
18. state in a exact way