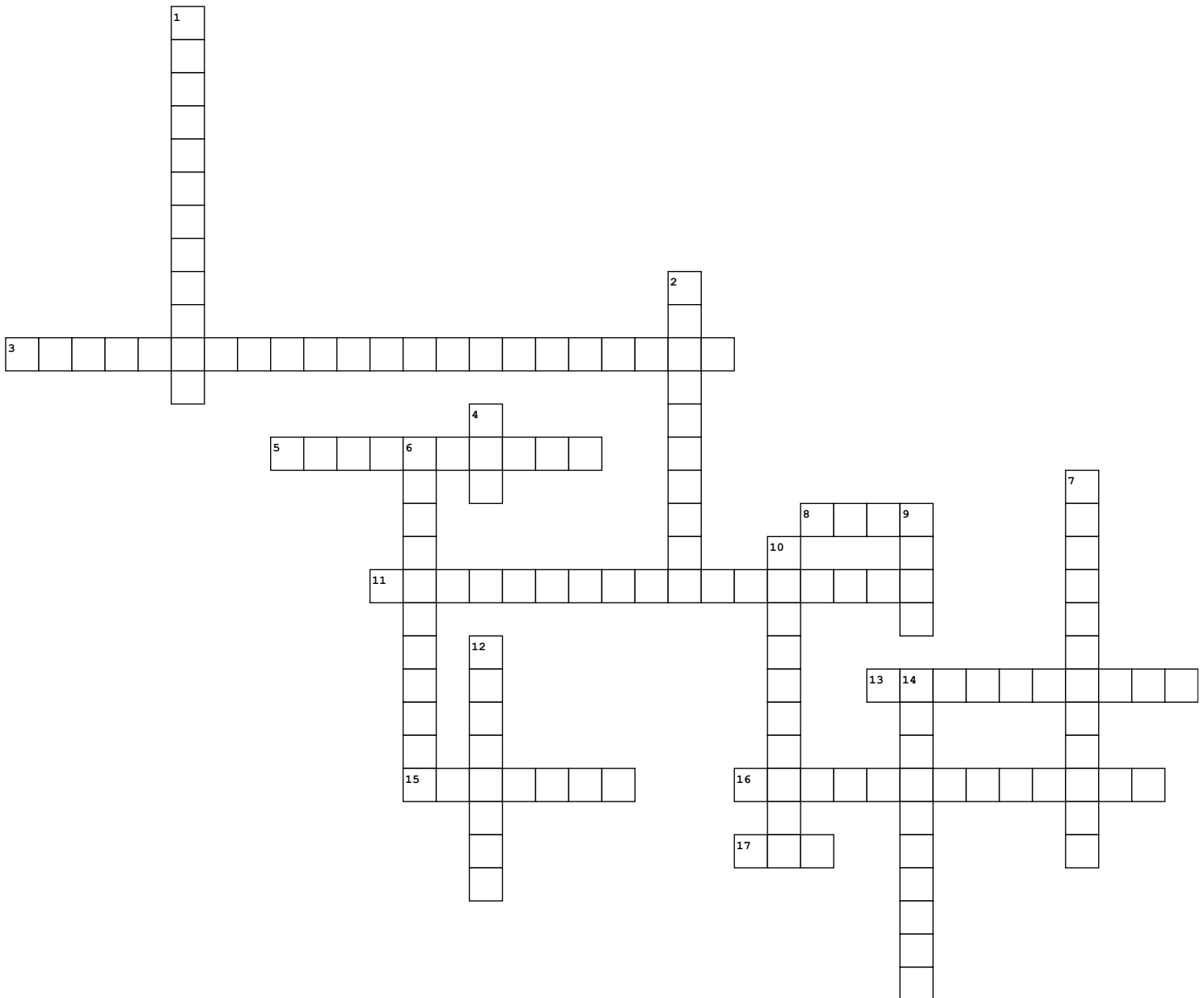# Brightway Credit Card

Across

3. handy tool for noting accounts

5. a system that mirror the brightway app

8. must added on every call when you speak w/customer

11. this occurs when you speak with customer

13. where to place cursor to refresh P1C

15. where complete timecard

16. collections side of P1C

17. verbal commitment to pay

Down

1. connecting the call from person to person

2. upon notification we must cease all contact

4. must be submitted via the process sheet upon request

6. customer service side of P1C

7. multiple messages daily is a TCPA violation

9. security system to grant access to onemain's intranet

10. who to call for technical assistance

12. physical location of where you work

14. must be given before processing payments