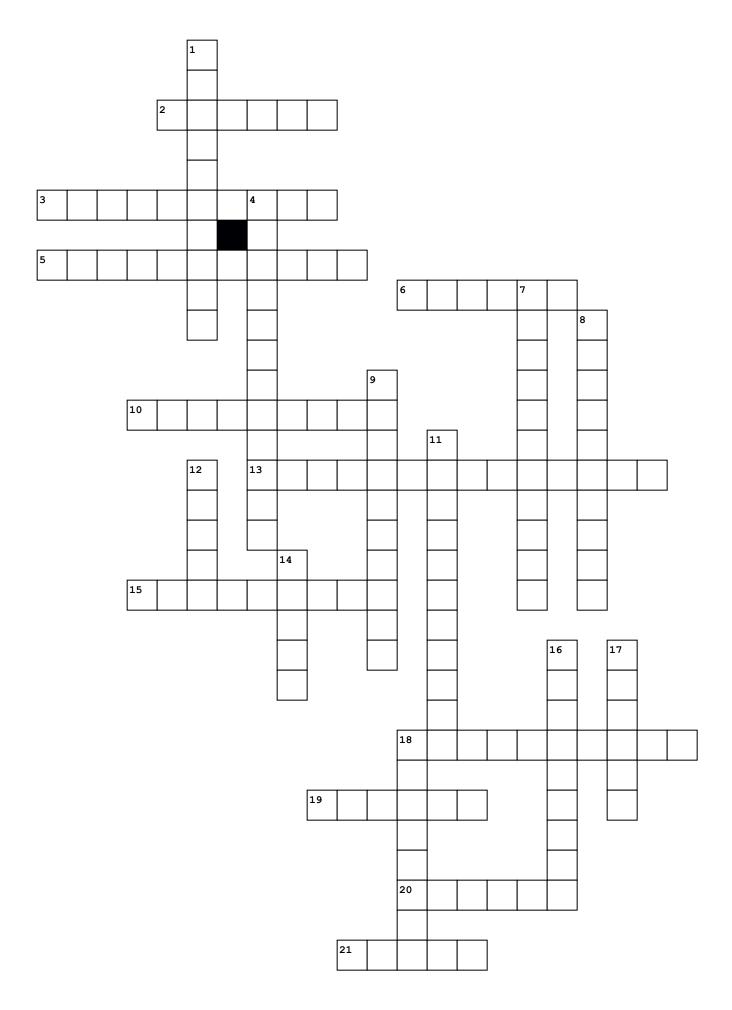
PLANNED CHANGE!!



Across

- **2.** A person's principles or standards of behavior; one's judgment of what is important in life
- 3. A new method, idea or product
- 5. Discussion aimed at reaching an agreement
- **6.** Moral principles that govern a person's or group's behaviour
- **10.** A beneficial attribute or quality of a person or thing
- 13. Actual "doing" of plan
- **15.** Facts, information, and skills acquired by a person through experience or education
- 18. Initial period to establish communication
- **19.** A particular ability
- **20.** A set of principles on which the practice of an activity is based
- **21.** Working with individuals

Down

- 1. Step 5 of Planned Changed Process in GIM
- 4. Action taken to improve a situation
- 7. Anyone who works to bring about change
- **8.** The ability to accomplish a goal without wasting time or effort
- **9.** Collecting relevant information to formulate solutions
- 11. Ending of worker/client relationship
- **12.** Working with large systems such as communities and organizations
- 14. Working with small groups
- **16.** The quality of being honest and having strong moral principles
- **17.** A person or organization using the services of another profession or company
- **18.** Refers to selecting concepts, theories, and ideas from a wide range of perspectives