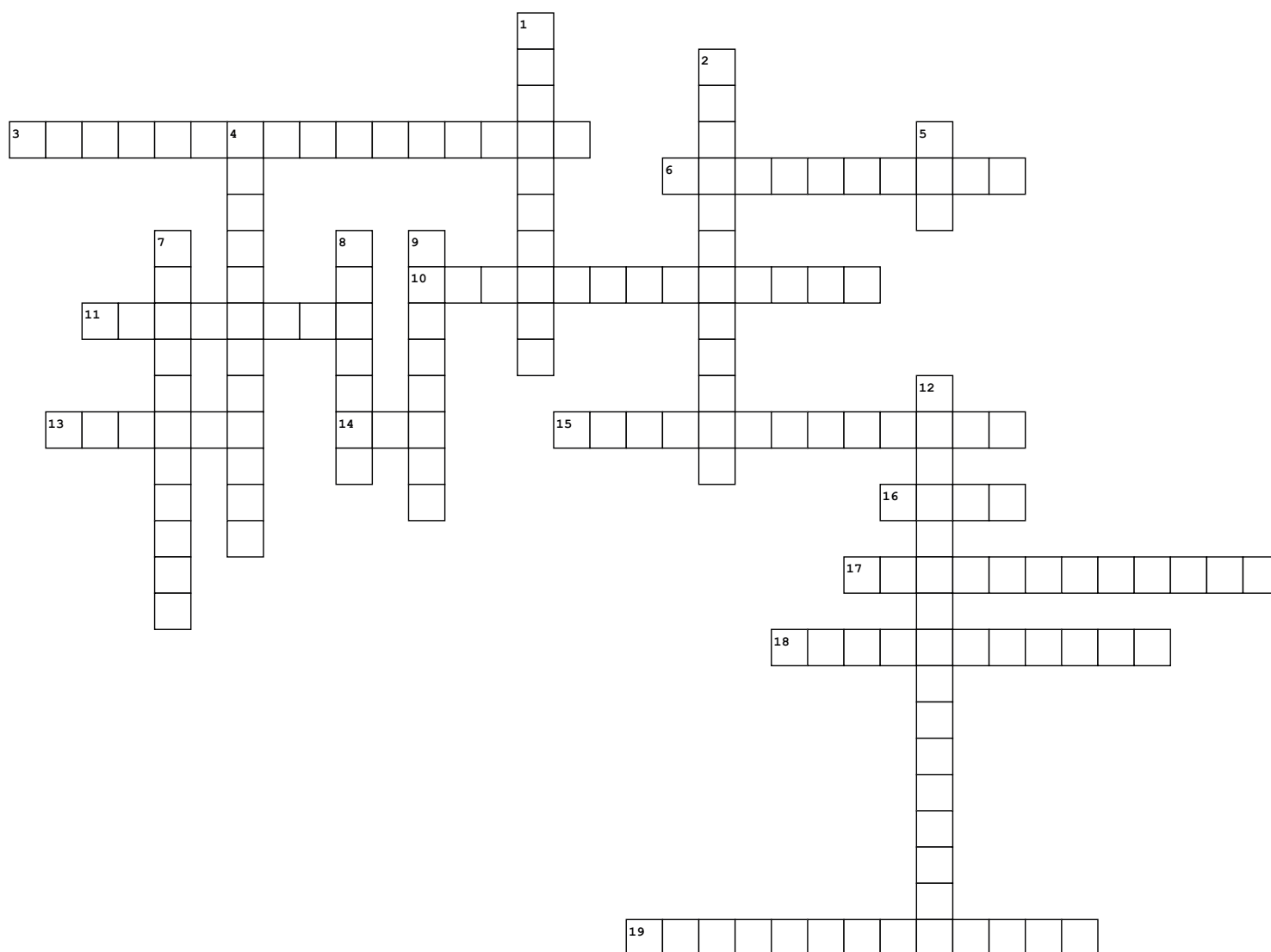


Sunmark



Across

3. This would be the department we refer a member to if they want a home equity for their rental property.
6. This department reviews address changes.
10. This is the best place for members to access their statements.
11. The fist Sunmark branch.
13. Our free program that offers cashback and interest on checking accounts.
14. If a member wants life insurance this is where we would send them.
15. The equivalent to a money order.
16. This account can only have one associate owner, and the primary cannot transact.

Down

1. A loan for members who already have a mortgage, and want to fix their house.
2. This check gets a special hold. It has its own check hold selection. We don't see these often.
4. This is a convenient way for members to access Sunmark at a different location.
5. We offer this to go over a members credit score with them.
7. The charge for this is 30\$. It is the only way to make sure that a check does not clear the account.
8. This is the kind of check that never gets a hold.
9. If a member wants to purchase a house.
12. This is a type of insurance we offer through SIS.

- 17.** This may be a good option if a member wants extra money for furniture, vacation, or to consolidate debt.
- 18.** A product members can get that bears interest.
- 19.** This is our version of an auto lease.